

# PEOPLE DRIVEN SUSTAINABILITY

## Our vision



To reduce Deliver Net's Carbon Footprint by embracing sustainable solutions with regards to our products, services and business processes, benefiting our customers, their residents and the environment.

## Warehouse / Transport



- We are reducing levels of packaging within the warehouse environment wherever possible
- Recycling is carried out at our warehouses
- Energy saving LED lighting has been installed throughout our Warehouses
- Paperless systems



- Blended approach to transportation ensures we use third parties who have excellent sustainability policies
- We work with our customers to deliver eco-friendly solutions where possible
- Continually assessing and developing a sustainable transport solution.

## People / Social Value



- We promote equality in the workplace
- Monthly Culture Club activities
- Supporting local and national charities
- Encourage staff to car share where practical
- Cycle to work scheme
- Promote sustainability messages across the business
- Sustainability section at our annual conference
- Our cleaners use neutral detergents for cleaning our offices
- Planning to develop waste ground into a mindfulness garden for staff.

## Products and Packaging



- Sourcing products from suppliers who demonstrate significant levels of sustainability.
- Encouraging the use of eco-friendly products from our exclusive brands range.
- Utilising sustainable packaging in our warehouse environment and distribution network (where possible).

## Eco-based deep cleaning



- Using chemicals in some of our cleaning processes that are eco-friendly.
- Using steam for deep cleans
- Anti-microbial products prolongs the life of care home interiors by resulting in fewer deep cleans and decontaminations.
- Plant based cleaners utilised in some processes
- Investigating the use of electric vans for our team of engineers

Deliver Net is committed to reducing our environmental impact by adapting our own actions and working with our partners - Suppliers and Customers - to deliver sustainable solutions to our customer needs.

We will do this by educating our people to deliver and promote effective environmental processes and messaging to all of our stakeholder groups.